

PRIVACY POLICY AND DISCLAIMER

Joest Privacy policy

Joest is committed to ensuring the privacy of customer information on the Joest.co.za website in line with the Privacy and Protection of Personal Information (PPI) Bill.

Gathering information

Joest will request & gather personal information in certain areas of this website. Such instances of where personal information is requested to complete a transaction include:

- General Enquiry: you will be asked to provide details including, name and contact details, so a Joest representative may call or email you to answer your questions.
- Support Request: you will be asked to provide details including, name and contact details, and the nature of the product or service solution you are interested in so a Joest Sales or service representative may call or email you to assist in offering product or service solution.

Using information gathered

Joest use the personal information you volunteer in a number of ways:

- Assist in responding to your requests of interest.
- Assist in answering your questions on product, pricing and technical relating to Joest's service.
- Determining ways to creating better products and services to address your requirements.

Disclosure of information to third parties

As part of Joest's business the company does not share personal information collected with third parties. Joest does not sell, rent or loan personal information

Cookies

A cookie is a text file that contains information that a web site sends to a web browser. This enables information to be tailored during your visit to the Joest web site based on browsing preferences. Joest may use cookies to also personalise web pages whilst you are visiting to enable better access and navigation when you return to the site or upon completing transactions on the website.

Additionally, Joest may use collected information to analyze the traffic for purposes of improving the web site. Details such as IP addresses are collected for analytical purposes.

Joest (Pty) Ltd Disclaimer

This website may contain information proprietary to Joest, and may not be reproduced or disseminated in part or whole without Joest's written consent.

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